



## Crystal Conference Center

2365 South Shore E., Frankfort, MI 49635

Office: 231-352-9311

UCCR Reservations: 800.678.5102

Dear Friends,

We are delighted that your group will be a guest of UCCR at Crystal Conference Center. Our staff extends a cordial, advance welcome; with the promise to do all we can to make your visit here enjoyable and to create the best experience possible for your group while you are with us.

Useful information about Crystal Conference Center and some explanation of what to expect of us is available on the Crystal Conference homepage at [UCCR.org/crystal/](http://UCCR.org/crystal/). Please know that we want to match our hospitality as closely as possible to your group's interests and preferences.

To that end, please expect to hear from me at least two weeks before your scheduled arrival in order to confirm last minute details of attendance, payment, special dietary concerns, or other needs we should anticipate. Also, please share the map with your group since directions on the Internet are sometimes unreliable.

Meanwhile, feel free to contact us by phone at 231-352-9311 (April-Oct) or email [crystal@uccr.org](mailto:crystal@uccr.org) with any questions or special requests. Then, when you and your group arrive, we will gather for a few minutes of introduction and orientation so everyone will begin to feel at home here.

Thank you.

Eric Strommer, Site Director  
Crystal Conference Center